

Alflorex[®] New Beginnings – Terms and Conditions

1. This offer only applies to a single purchase of the Alflorex New Beginnings: 12-week programme and excludes any other brands, packs, offers, promotions, and discounts.
2. The Alflorex New Beginnings: 12-week programme is limited to a single purchase per customer/household. PrecisionBiotics reserve the right to refund a customer and not supply the product in instances where there is suspected abuse of the programme. i.e. multiple purchases per customer/household which is not in the spirit of this offer.
3. The Alflorex New Beginnings: 12-week programme is only available to residents of the United Kingdom only, with a valid UK shipping address.
4. This programme cannot be purchased in combination with any discount code or offer.
5. Purchasing the Alflorex New Beginnings: 12-week programme on www.precisionbiotics.com signifies your agreement to the general use terms and conditions available <https://www.precisionbiotics.com/uk/terms-and-conditions>
6. This trial programme offer is only valid for purchases made via www.precisionbiotics.com. This offer does not apply to trade purchases.
7. By purchasing the Alflorex New Beginnings: 12-week programme you understand that you agree to PrecisionBiotics contacting you via email for the period of the your Alflorex New Beginnings: 12-week programme pack use. PrecisionBiotics will not share your details in any third parties.
8. This Alflorex New Beginnings: 12-week programme offer is intended for customers who purchase Alflorex for personal use (limited to a single purchase per consumer and one person per household), resellers are prohibited from using this offer. PrecisionBiotics Ltd reserves the right to refuse sale to any purchaser it suspects to be abusing the offer. In such instances, the purchase price will be refunded.
9. PrecisionBiotics Ltd. has made every reasonable effort to ensure that sufficient stock is available to meet orders for the duration of the trial programme. However, in the event that this stock runs out PrecisionBiotics reserves the right to end the programme. All orders that have been processed will be honoured except in instances where there is suspected abuse of the programme.
10. Every care is taken that orders are delivered correctly and in a timely fashion. If your order has not arrived within 10 days of ordering, then please contact us about your order. If you have any questions or queries about your order or how these terms may apply to you please do not hesitate to contact us.

11. Any decisions that PrecisionBiotics make are final and no correspondence will be entered into.
12. Unsubscribing from communications signifies that the user does not wish to take further part in the Alflorex New Beginnings: 12-week programme and will forfeit the right to claim the Money Back Guarantee or discounts that may be offered.

Alflorex[®] New Beginnings: Money Back Guarantee – Terms and Conditions

1. The Money Back Guarantee only applies to a single purchase of the Alflorex New Beginnings: 12-week programme and excludes any other brands, packs, offers, promotions, and discounts.
2. The Money Back Guarantee can only be claimed on one purchase per customer/household. In line with the purchase restrictions of the Alflorex New Beginnings: 12-week programme. PrecisionBiotics reserve the right to refuse to refund a customer in instances where there is suspected abuse of the programme. i.e. multiple Money Back Guarantee claims per customer/household which is not in the spirit of this offer.
3. The Money Back Guarantee is only available to residents of the United Kingdom only, with a valid UK shipping address.
4. In order to claim the Money Back Guarantee on Alflorex New Beginnings purchase a customer must have:
 - Purchased and paid for the New Beginnings starter programme and have a valid Order ID. Any Money Back Guarantee claim presenting that is subject to an external refund claim or under investigation by bank/payment services will be refused.
 - Received the 12 weeks of e-mails and surveys. Unsubscribing from email communications signifies that the user does not wish to take further part in the Alflorex New Beginnings: 12-week programme and will forfeit the right to claim the Money Back Guarantee or discounts that may be offered through this programme.
 - User has completed registration for the Alflorex New Beginnings: 12-week programme
 - Completed the Alflorex New Beginnings survey at week 2
 - Completed the Alflorex New Beginnings survey at week 4
 - Completed the Alflorex New Beginnings survey at week 8
 - Completed the Alflorex New Beginnings survey at week 12
 - Contacted the PrecisionBiotics Careline within claim time period (details laid out in point 5 below.) via phone or email to claim the Money Back Guarantee.
 - To claim: a valid reason for the claim along with email, order id, and address details need to be provided by the user.
5. Money Back Guarantee claims can only be made within 14 days of the trial ending for the user. The 14 day cut off date will be 14 days after the last email of the Alflorex New Beginnings: 12-week programme was sent to the user OR 14 weeks from purchase.

6. Any Money Back Guarantee claims will be verified by PrecisionBiotics and if accepted a notification email will be sent to the user. Please expect a 48hr response period and longer if submitted prior to or over a weekend.
7. Refunds will be issued back to the original payment card/account. No other forms of refund will be provided. Refunds may take up to 14days to be returned to the issuing bank. This is out with the control of PrecisionBiotics and no liability is accepted by PrecisionBiotics.
8. Any decisions that PrecisionBiotics make are final and no correspondence will be entered into.